

You may have regular repeat medicines from Clifton Medical Practice which is currently ordered by the pharmacy.

We are changing the way these medicines are ordered from 1 May 2019.

What is changing?

Your GP practice will no longer accept repeat prescription requests from pharmacies from **1 May 2019**. This means that you will have to order your repeat prescription from your GP yourself.

This will only affect you if your medicines are currently ordered on your behalf by your pharmacy.

Why is this happening?

Medicines may not be used correctly due to forgetfulness, side effects or you feel better and don't need them. When pharmacies order on behalf of patients, many people find that they build up a stock of unused medicine, which have to be stored safely and used within expiry date.

By ordering yourself, you will have more control over the items you receive which is safer and more efficient. Our communication with you will be improved particularly when we need to tell you that a review of your medication is due and/or repeat tests are required. In addition, your GP will have more accurate information about which medicines you take through your ordering pattern.

Finally, it is important that NHS money is used as efficiently as possible. Saving money on unused medicines means more resources are available to benefit the health of the people of Nottingham.

What is not changing?

If you already order repeat prescriptions from your GP practice, you will not be affected and do not need to take any action.

Pharmacies that collect prescriptions from GP practices and deliver medications and other items to your door will still do so.

How to order

There are several different ways to order your repeat prescription.

- Online
- At the surgery using your repeat request slip (you can get this from your GP or pharmacy)
- Via letter / post – we can send your repeat prescription by post if you include a stamped addressed envelope
- Via the smartphone app (where available)

What to order

- We ask you to only order the items that you need by ticking the repeat slip or online.
- Please particularly think carefully before ordering “when required” items such as GTN sprays, salbutamol inhalers, painkillers, etc.

Please do not request any items that you have sufficient supply of already or are currently not using.

When to order

Please check how many days' medicine you have before ordering a new prescription and only order when you have 7 days of medicines left. It takes the surgery 2 working days to issue a prescription.

How do I get more help understanding this change?

If you feel you might need support ordering your repeat prescription or you know someone who might need help, please contact the GP practice.