

STARTING ON MONDAY 2 JULY

SIT & WAIT IS CHANGING

We have listened to what **you** have told us & we are trying to make more appointments available for people who need to see a GP.

Sit & Wait will be stopping, to be replaced by

DAILY TRIAGE

If you require a same day appointment you will be asked to come to surgery at 10am

- You will be asked to fill in a form with a brief description of your concern
- A **Nurse** or **GP** will triage your health need
- The **Nurse** or **GP** will decide who is the most appropriate healthcare professional to deal with your health need
- You will then be offered either:
 - a GP appointment
 - a Nurse appointment
 - a Clinical Pharmacist appointment
 - a telephone consultation or
 - Sign -Posting advice

This change will enable more people to be seen by the most appropriate Healthcare Professional, giving you better choice and a swifter outcome.